

The Benefits of Roland DG Care Extended Warranty Packages

Roland DG Care Extended Warranty packages will keep your device in top condition and running at its very best to give you continued peace of mind.



With Roland DG Care

Preventive Maintenance Visits every 6 Months to Maximise Efficiency

Keep your device operating at the optimum level so you experience minimal downtime and ensure that you protect your investment.



Save Money with Full Coverage

The Roland DG Care Extended Warranty Program offers you the best value for money.

Plus Program for TrueVIS VG3

- 2 preventive maintenance visits (includes IKIT + labour + transport)
- Unlimited engineer visits
- Printhead replacement (include printhead + labour + transport)
- All maintenance parts included
- All repair parts included
- Roland DG Connect PRO
- Firmware/software upgrades
- Access to training

ALL INCLUDED: € 2,310/YEAR
or € 198/month



Without Roland DG Care

Pay for Your Maintenance Visits

Without regular maintenance visits, you risk the efficiency and reliability of your printer and could experience significant downtime and unforeseen costs.

Pay More for Less

Contracting services separately costs more and protects you less against unforeseen events.

Limited services for TrueVIS VG3

- 2 preventive maintenance visits (includes IKIT + labour + transport)
- Printhead replacement (includes printhead + labour + transport)
- Roland DG Connect PRO

€ 2,671/YEAR *

* Approximate prices for TrueVIS VG3. DG Care extended warranty programs available for other models. Contact Roland DG Care team to check the conditions. Prices are subject to change without prior notice.

100% Genuine Roland DG Spare Parts Included

All genuine Roland spare parts are included so you can be sure of the quality of the replacements.



Spare Parts and Repair Parts Not Covered

Purchased spare parts and printheads are not covered by warranty.

International Network of Factory-trained Engineers

Get industry-leading care from the people who know your device best.



Labour Hours Not Included

Increased risk by not having control over who is repairing your equipment, no one knows a Roland device like we do.

Access to Roland DG Connect PRO

This machine monitoring app allows users to observe their entire print operation and ensure the device runs at optimum print performance.



Roland DG Connect PRO Not Included

Pay an additional **€12.16/month** if you want to benefit from all of the advanced features of Roland DG Connect PRO.

Get a wider range of analysis and insights with PRO.

- View multiple devices on a single dashboard
- Track analysis by custom timeframes
- Drill into details and set targets to take your print operation to the next level
- Monitor and control your business costs to ensure a profitable operation?

Rapid Call-out Response to Fix Your Machine

With no need for additional quotes or third-parties, our technicians will respond quickly so that your device is up and running as fast as possible.



Slower Response Times

A quotation is needed each time your device needs to be repaired. This may slow down the repair and lead to additional downtime.

Predictable Costs

Comprehensive coverage so you know exactly the cost of the service and your business is completely covered without extra cost.



Unforeseen Costs

Even a single day's downtime can have a serious immediate impact on profits and a long-term impact on the reputation of the business.



Rest easy knowing your equipment and business are protected.

Contact us to request more information:

